

Contract duration	: Fixed Term Contract (Period January 2023 ending March 2025)
Anticipated start date	: 16 January 2023
Closing date for applications	: 22 December 2022
Remuneration	: Market related
3 X HELP LINE COUNSELLOR	: GQEBERHA

Beyond Zero (BZ) has been successfully implementing comprehensive services across the HIV and TB care continuum in the Eastern Cape (EC), Free State (FS), KwaZulu-Natal (KZN) and Limpopo Provinces in the past 18 years; targeting key and vulnerable populations including adolescents and youths, sex workers (SW), orphans and vulnerable children (OVC) and men who have sex with men (MSM) and people living with HIV amongst others.

Beyond Zero is one of the 4 nominated Principal Recipient (PRs) in South Africa to lead and provide strategic management, oversight, monitoring and evaluation on the implementation of the Global Fund grant.

Purpose of the role

Help line counsellor is responsible to give health talks, provides HIV / AIDS health advice and counselling to patients and family members. Is responsible for carrying out all counselling activities related to the HIV / AIDS process during or prior to community members undergoing treatment.

Duties and Responsibilities:

1. Intake / assessment responsible for completing intakes and assessments of newly diagnosed HIV+ clients. Intakes involve completing paperwork to begin providing services for a client.
2. Writing detailed biopsychosocial history, physical health, social functioning, religious views, work and educational history, past and present mental illnesses, involvement in leisure activities, support systems and more. Initial referrals may also be completed during this process.
3. To facilitate communication between team members and the client's, as well as the client's family
4. To provide supportive counselling to client's and their families
5. Follows up on referrals from teams, to assess and provide direct psychosocial support to patients
6. Provides appropriate interventions and /or referrals based on the needs arising
7. Follows up on client's referrals to ensure that clients receive optimal care and holistic psychological support
8. Educate client and their families when appropriate
9. Support clients to sustain themselves on treatment.
10. Record any human rights violations and make appropriate referrals.
11. Provide therapy for clients with concerns such as being recently diagnosed, disclosing their HIV status to loved ones, intimate partner violence, addictions (including substance and sexual), harm reduction, aging, and coping with grief and loss.
12. Maintain client files
13. Prepare monthly reports to management.
14. Maintains a strict code of client confidentiality.
15. Perform all other duties required to successfully maintain company business.

Minimum Qualification, Education and Experience

- Matric
- Certificate as a counsellor or trained as social auxiliary worker.
- 3 years' experience working with key populations an added advantage.

Skills & Competencies

- Good communication skills
- Interpersonal skills
- Willingness to travel between facilities and Team player
- Proven record in meeting set targets
- Possess excellent communication skills (writing, spelling, listening and speaking).
- Be current on HIV/AIDS
- Ability to work independently

By applying for any of the above-mentioned positions, applicants consent to BZ to conduct qualification, ID, Criminal and Reference checks on them which form part of its recruitment process.

***To Apply:* Cover letters clearly stating the Position being applied for and preferred region/location as mentioned on the adverts, CVs, and copies of qualifications must be forwarded to qfrecruitment@beyondzero.org.za**

NB. Applicants who have not heard from Beyond Zero one month after the publication of these adverts should consider their applications unsuccessful and any future correspondence from BZ thereof will be limited to shortlisted applicants only.

Beyond Zero reserves the right to re-advertise any of the above listed Positions should the need arise and reserves the right not to fill any of the listed Positions.

None South African Citizens and non-South African Permanent Residence holders must be in possession of valid documentation authorizing them to work in South Africa. Beyond Zero is an equal opportunity employer.

By expressing the interest in the position, applicants are consenting in terms of POPI Act for their curriculum vitae be shared with the relevant people authorised to act on behalf of BZ in the recruitment process

